



RISHABH ARORA

IT • Cybersecurity • Account Management

Delhi, India

+91 9643576427

rishabarora1111@gmail.com

PROFESSIONAL SUMMARY

Tech-focused IT and cybersecurity learner with hands-on experience in desktop support, network tools, account handling, and workflow management. Strong troubleshooting capabilities, client coordination skills, and a continuous learning mindset. Currently enhancing technical and management knowledge through BCA studies.

CORE SKILLS

- Office 365 • Cybersecurity Basics • Wireshark • Nmap • Troubleshooting
- Account Management • Client Coordination • Communication • Workflow Handling

EXPERIENCE

Account Manager — Jain Power Corp (Mar 2025 – Present)

- Managing client accounts, billing, reporting & workflow coordination.
- Ensuring documentation accuracy and supporting smooth operations.
- Handling client communication and project updates.

Desktop Support Engineer — V2 Industries (6 Months)

- Delivered technical support for hardware, OS & network issues.
- Supported installation, maintenance & troubleshooting tasks.
- Assisted in account setup & IT operations.

EDUCATION

- BCA (Pursuing) – IGNOU
- High School – 2018 (Delhi)
- Intermediate – 2016 (Delhi)

CERTIFICATIONS

- Cyber Secure User – IANT
- IT Essential – IANT
- Hardware & Network Admin – IANT